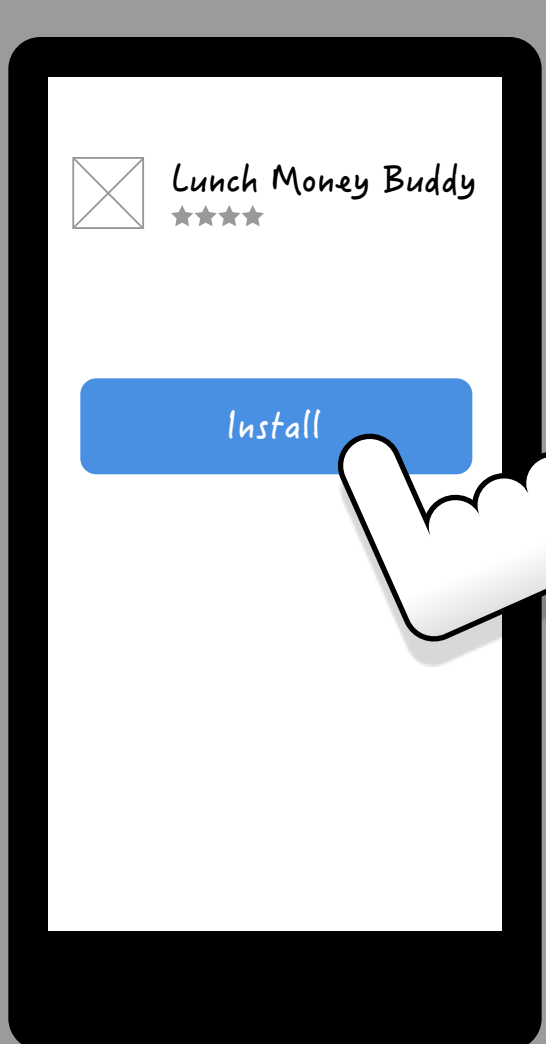


# Samantha and Jorge

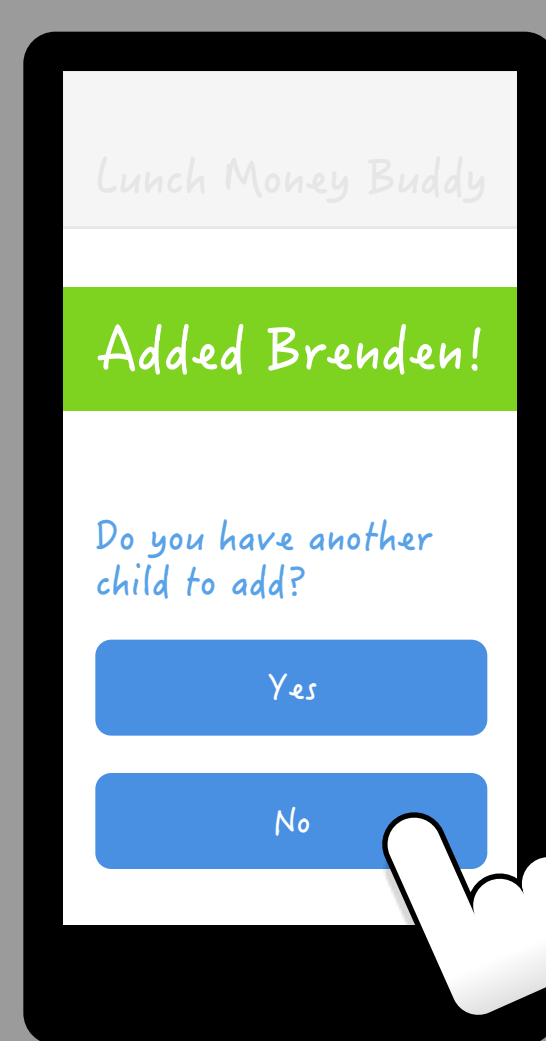
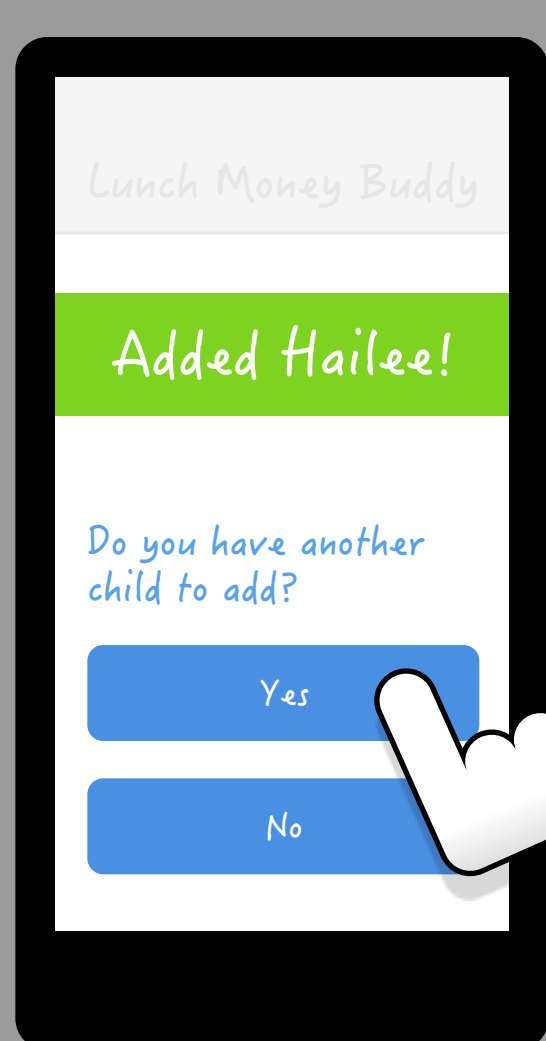
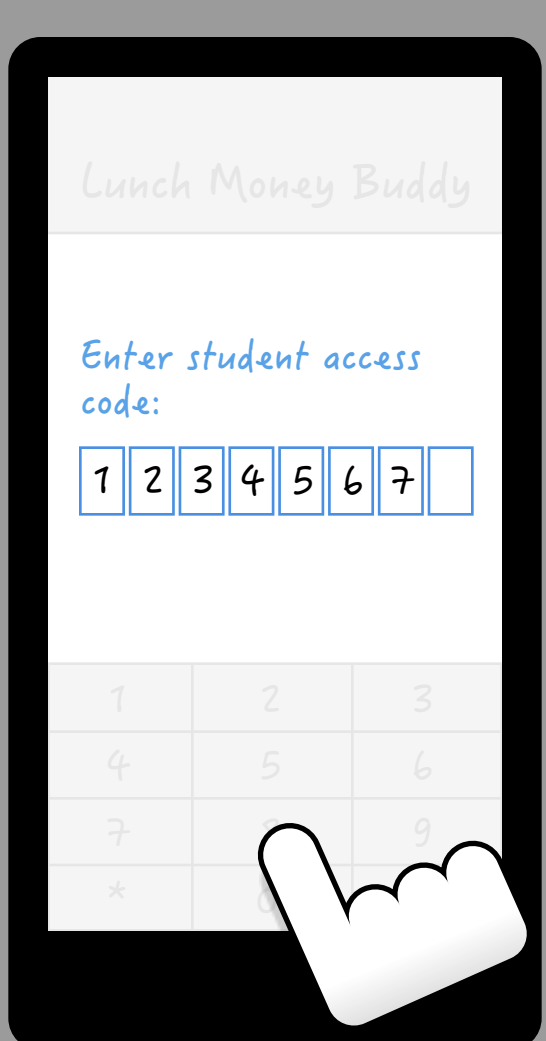
Two busy parents looking to automate as much of the maintenance for this as possible.

## Scenario 1

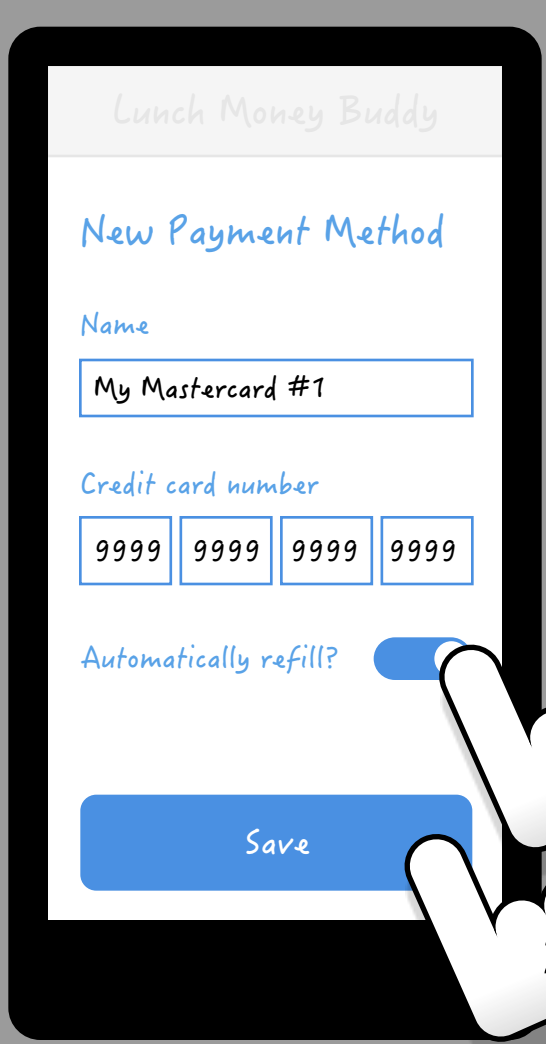
Jorge downloads the app from the app store.



He enters the access codes from the info sheets the kids brought home after the first day of school.



After adding both kids' access codes to his account, he is asked to add a primary payment method.



Oh ho ho ho, man, auto refill?! Yes, please! HEY BABE! Check this thing out—it's even got autodraft!

Oh. That's nice.

Once payment info is set up, Jorge taps over to the menu out of curiosity. He sees a dish the kids like and marks it as a favorite.



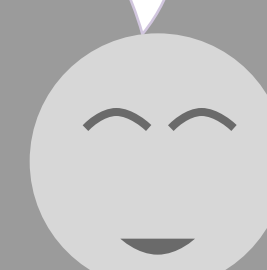
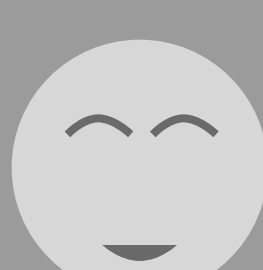
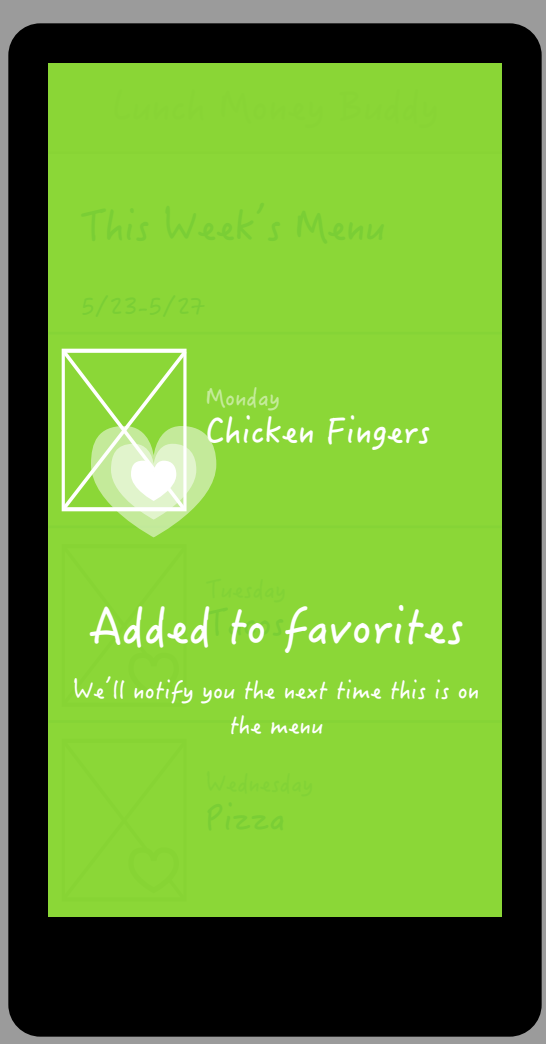
So, Miss Hailee. See anything you like?



How about--

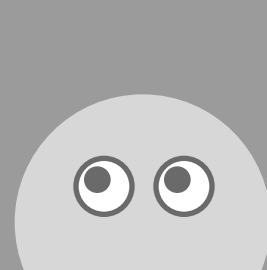
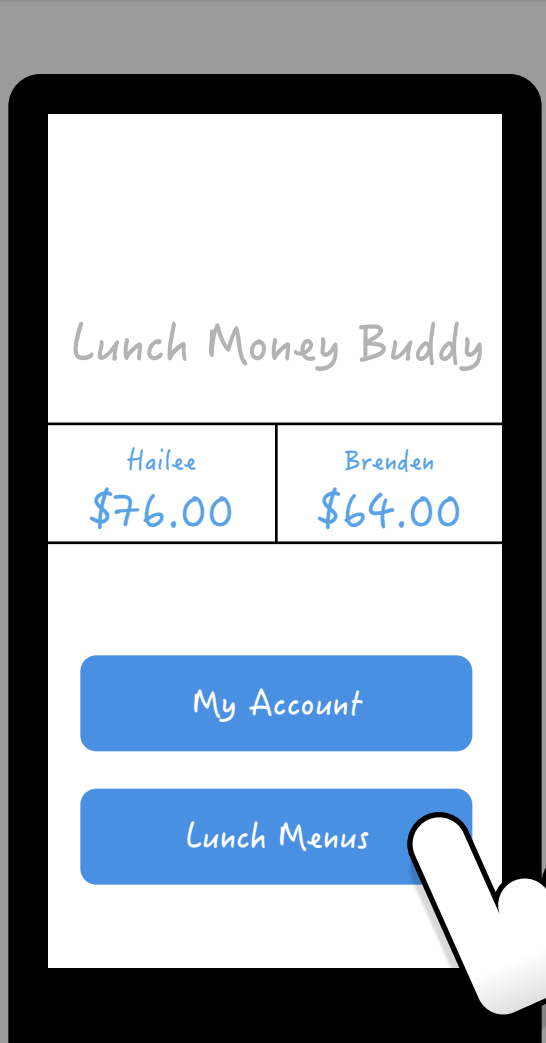
Chicken fingers! Chicken fingers!  
Chicken fingers! Chicken fingers!  
Chicken fingers! Chicken fingers!  
Chicken fingers! Chicken fingers!  
Chicken fingers! Chicken fingers!  
Chicken fingers! Chicken fingers!  
Chicken fingers! Chicken fingers!

BREN-DEN!!!!

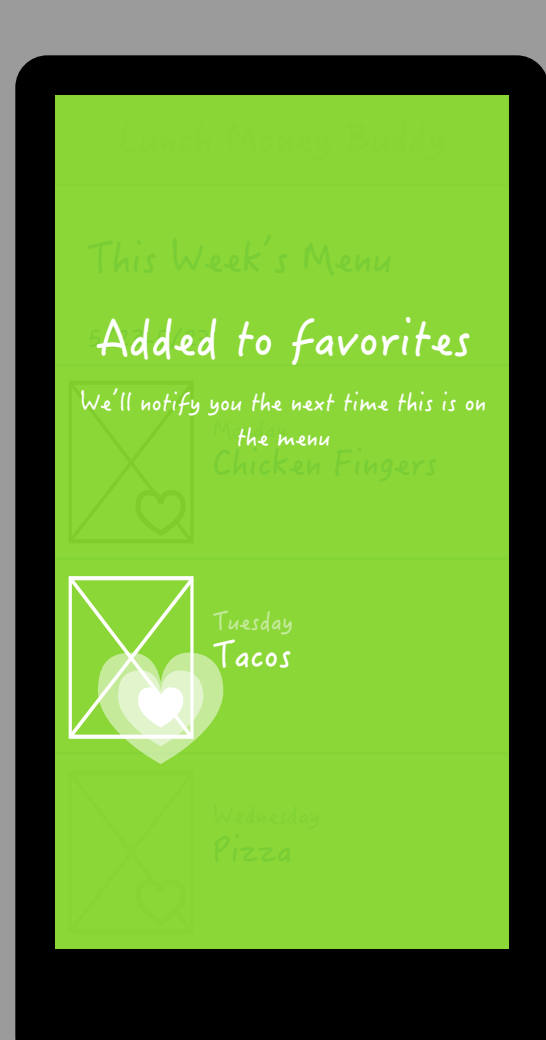
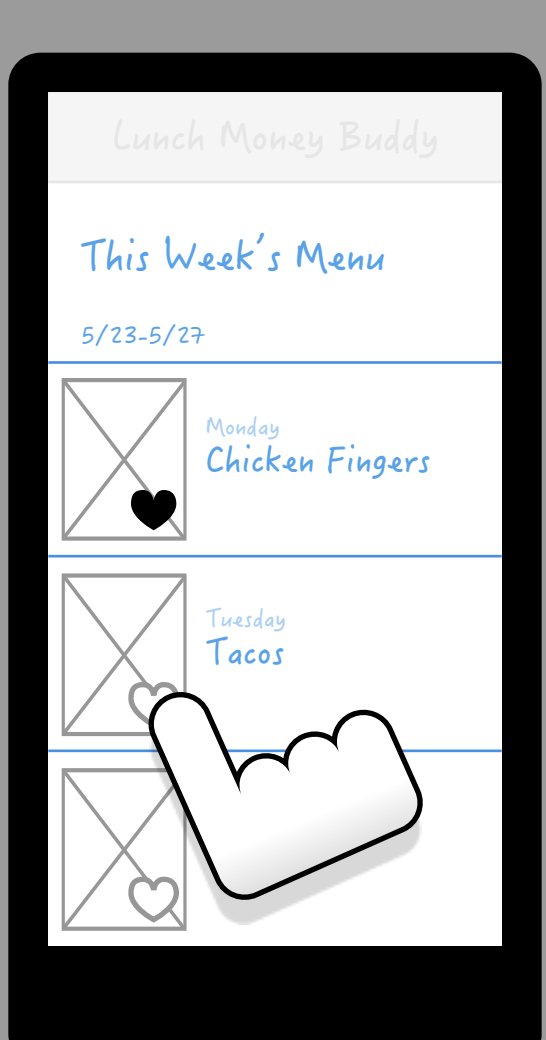


## Scenario 2

Samantha wants to add a new favorite meal after Hailee tells her how much she liked the tacos after school one day.



After tapping over to the menu, she finds "tacos" in the list and adds it as a favorite.

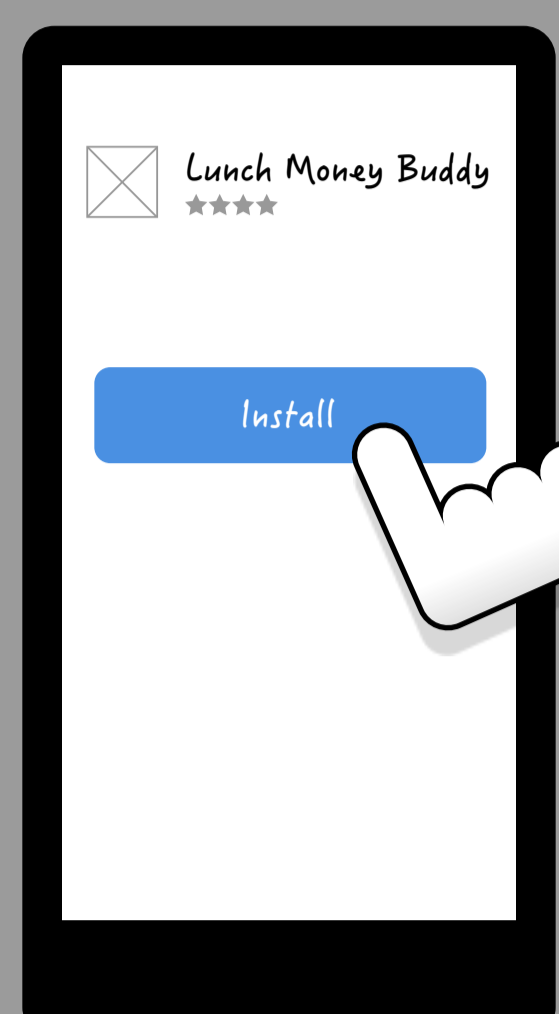


# Henry

Unconvinced that an app is worth the time and effort it takes to learn and would prefer to continue giving Joe cash to buy his lunch.

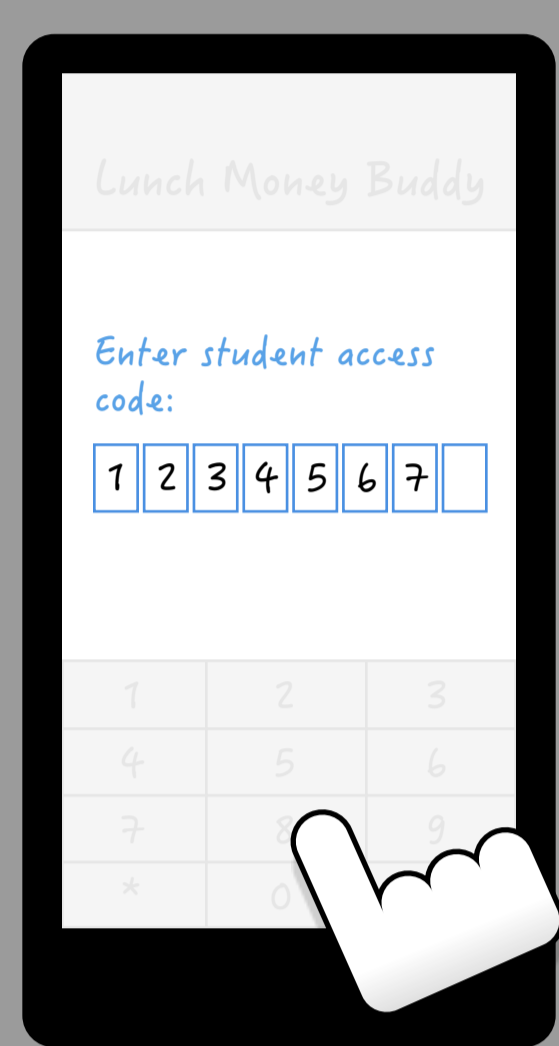
## Scenario 1

A reluctant Henry is being coached through the app download process by his grandson Joe.

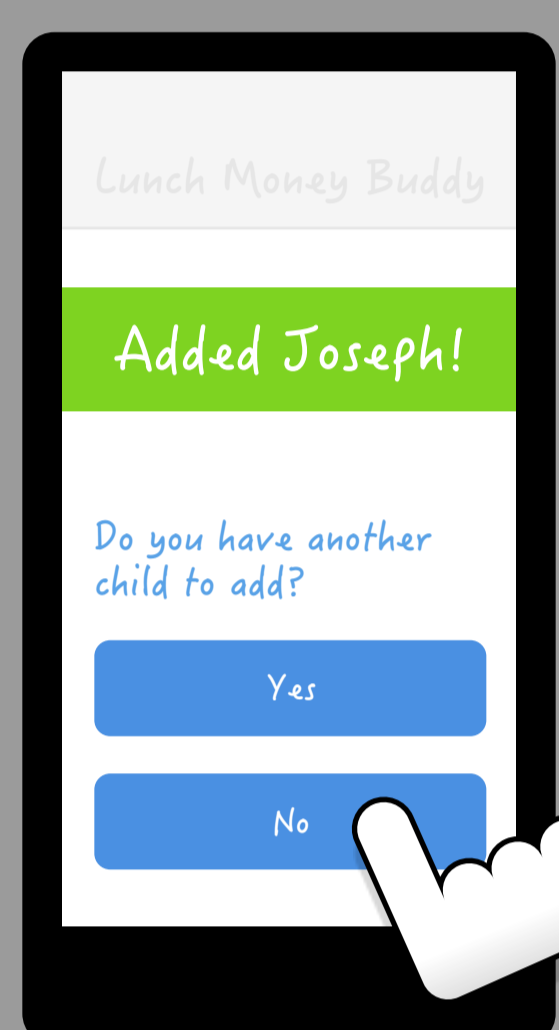


Lunch... money... buddy... Ok boss, I see it right there. What do I press now?

He enters each number of the access code as Joe reads them aloud.

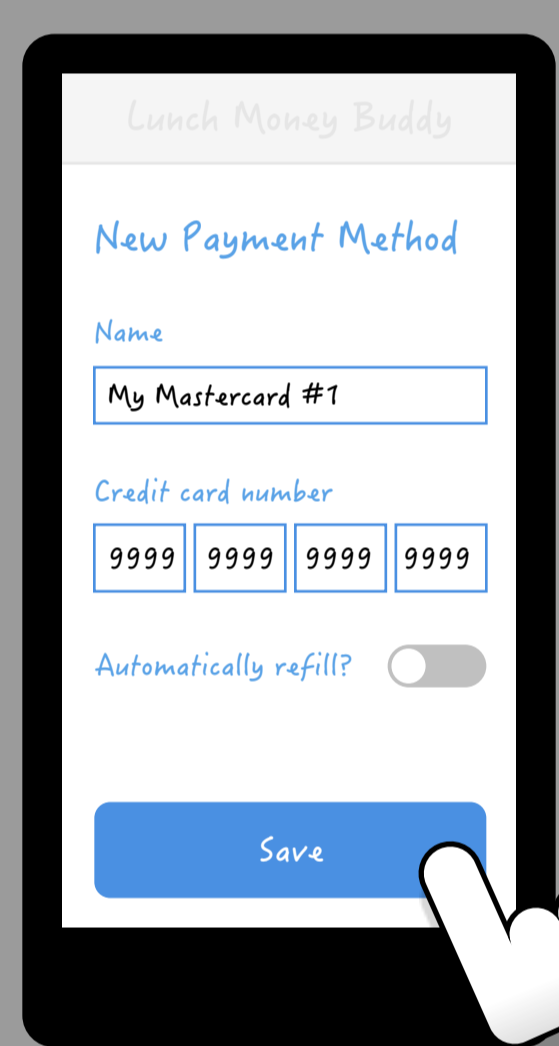


You know, I still don't understand why I can't just mail them a check every month. "Going green"? Well, that'd do it.



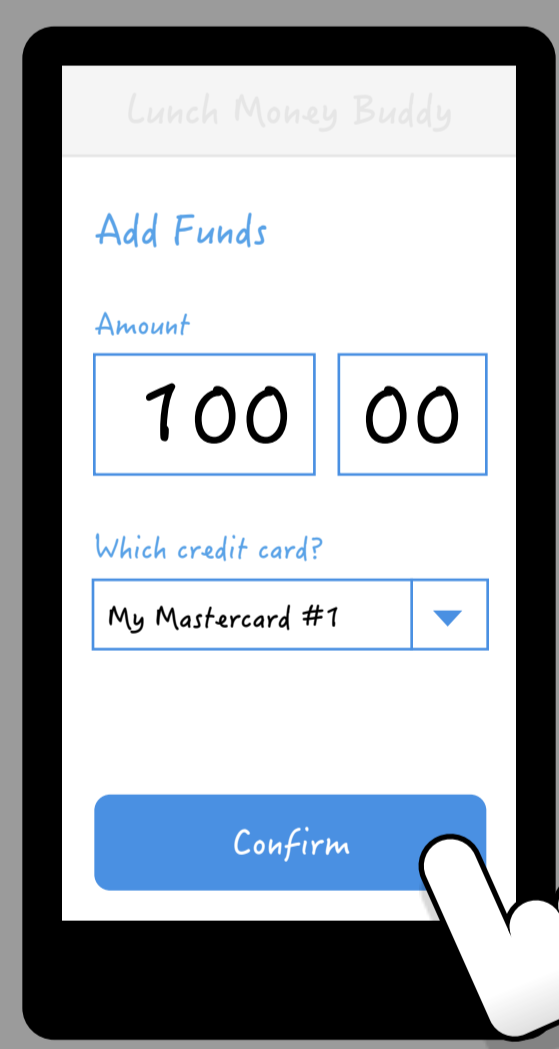
"Added Joseph". Ok! That was easy. No, no other children to add.

He is then prompted to add a payment method but refuses autodraft.

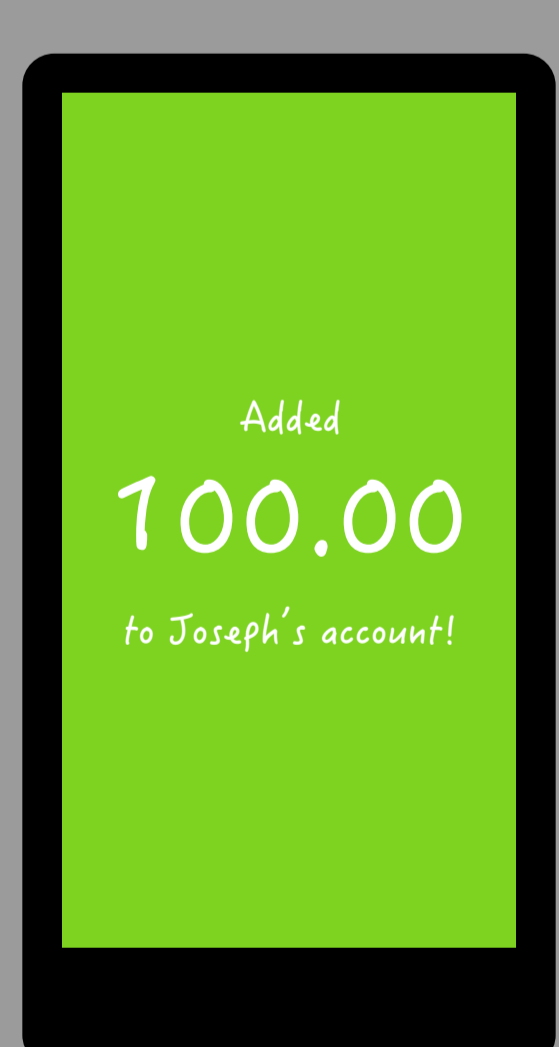


You know these people always want your credit card number and they always want to automatically charge you for something. No. Thank you.

He adds funds manually, then closes the app.



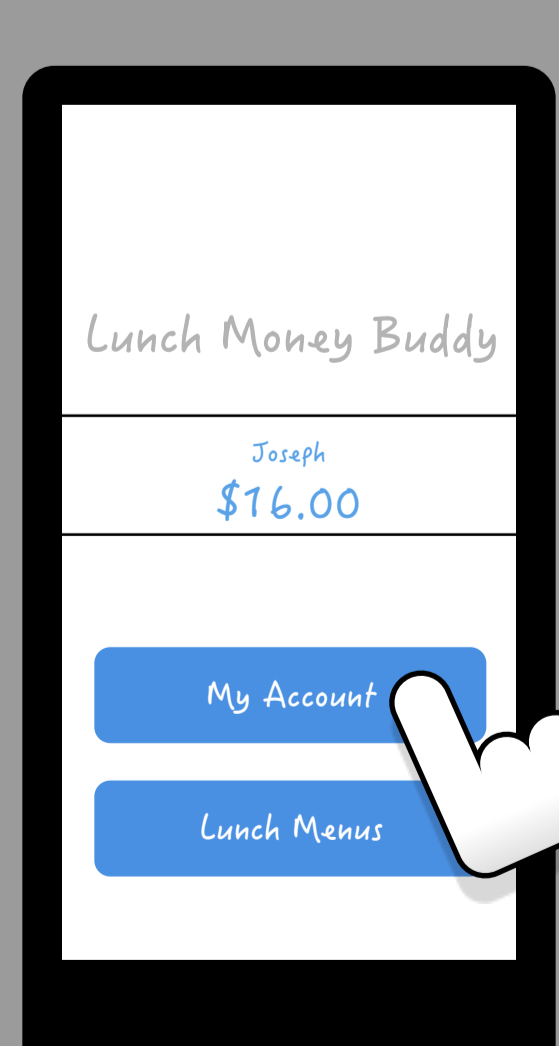
Ok, at \$5 per meal... \$100 ought to cover it for about a month!



And done! Ok kiddo, let me know when it's running low unless you want to go hunting for your food from now on, eh heh heh heh.

## Scenario 2

Henry is reminded by his grandson to add more funds to his account.



Ok... "My Account".

After going to his account, he adds another month's worth of funds.

